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### **Terms and Conditions for Vector's Customer Advisory Group Prize Draws**

Vector's Customer Advisory Group (the "**Group**") is made up of individuals who have agreed to provide regular feedback to Vector in relation to its product and service offering. This feedback will be collected by way of various surveys, up to a maximum of 5 per year. Links to the surveys will be emailed by Vector to all members of the Group (the "**Survey Email**") and the members will be asked to complete the survey. Every completed survey will go into a prize draw to win a double pass to an event at Vector Arena in Auckland (the "**Prize Draw**"). There will be a separate Prize Draw for each survey that is sent to the Group and the Survey Email will include details of that Prize Draw. The following terms and conditions apply to all entries into the Prize Draws.

**By submitting a completed survey, the entrant is deemed to have read and accepted the following terms and conditions of entry. Entry also confirms that the entrant has the necessary authority to enter the Prize Draw.**

1. To be eligible to win the Prize Draw, the survey must be completed and submitted in accordance with these terms and conditions, as well as any additional terms set out in the Survey Email.
2. To be eligible to win the Prize Draw, you must be over 18 years of age.
3. Only one entry is allowed per person, per survey submitted.
4. Entries for the Prize Draw close at the time and date specified in the Survey Email.
5. The prize is a double pass to an event at Vector Arena in Auckland, as specified in the Survey Email (the "**Prize**"). There may be multiple Prizes to be won per Prize Draw and, in that case, the number of Prizes will be specified in the Survey Email. Each entry is only eligible to win one Prize.
6. The winner of the Prize Draw will be drawn from all eligible entries, on the time and date specified in the Survey Email. Vector's decision is final and no correspondence will be entered into in relation to it. No late entries will be accepted.
7. The winner of the Prize Draw will be notified by Vector by mobile phone or email. If the winner cannot be contacted for any reason, or is unwilling or unable to accept the Prize, the Prize will be forfeited and another winner will be drawn.
8. The winner is responsible for collecting the Prize (i.e. the hard copy tickets) on weekdays between the hours of 9am and 4pm from Vector's head office at 101 Carlton Gore Road, Newmarket, Auckland, within 5 days of being notified that they have won the Prize Draw. At the time of collection, the winner will be asked to acknowledge receipt of the Prize, show proof of age and take responsibility for those accompanying them to the event.
9. Employees of Vector and its related companies or members of the employee's families (including siblings, spouses, grandparents, parents, children, and grandchildren whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension) are not eligible to enter the Prize Draw.
10. Neither Vector nor any other person or party associated with the Prize shall be liable for any loss or damage whatsoever suffered (including, but not limited to, indirect or consequential loss) or personal injury suffered or sustained in connection with the Prize offered.
11. The winner is responsible for any other expenses including, but not limited to, spending money, meals, drinks, transport, accommodation and incidentals.
12. Vector reserves the right to vary, suspend or terminate the Prize Draws at any time.
13. Vector reserves the right to refuse to award a Prize where there is a breach of any of these terms and conditions or where Vector considers (in its sole discretion) that an entrant has gained unfair advantage in participating in the Prize Draw or won using fraudulent means.
14. The Prize is not redeemable for cash or transferable. In the event that the Prize specified in the Survey Email becomes unavailable for any reason, such as unavailability of tickets or if the specified event is cancelled, Vector may substitute the Prize for another prize of like or equal value. No compensation will be payable if the winner is unable to use the Prize for whatever reason.
15. All entrant personal details must be valid and up to date. These will be held by Vector and may be used for the purposes of the Prize Draw and for future promotion and marketing purposes in accordance with Vector's Privacy Policy (see [www.vector.co.nz](http://www.vector.co.nz)), unless otherwise directed by entrants at the time of entry.
16. The promoter of the Prize Draw is Vector Limited, 101 Carlton Gore Road, Newmarket, Auckland.