



**GDB Information Disclosure Requirements
Information Templates
for
Schedules 1–10**

Company Name	Vector gas distribution business
Disclosure Date	19 December 2018
Disclosure Year (year ended)	30 June 2018

Templates for Schedules 1–10 excluding 5f–5g
Template Version 4.1. Prepared 24 March 2015

Table of Contents

Schedule	Description
1	Analytical Ratios
2	Report on Return on Investment
3	Report on Regulatory Profit
4	Report on Value of the Regulatory Asset Base (Rolled Forward)
5a	Report on Regulatory Tax Allowance
5b	Report on Related Party Transactions
5c	Report on Term Credit Spread Differential Allowance
5d	Report on Cost Allocations
5e	Report on Asset Allocations
5h	Report on Transitional Financial Information
6a	Report on Capital Expenditure for the Disclosure Year
6b	Report on Operational Expenditure for the Disclosure Year
7	Comparison of Forecasts to Actual Expenditure
8	Report on Billed Quantities and Line Charge Revenues (by Price Component)
9a	Asset Register
9b	Asset Age Profile
9c	Report on Pipeline Data
9d	Report on Demand
10a	Report on Network Reliability and Interruptions
10b	Report on Network Integrity and Consumer Service

Disclosure Template Instructions

These templates have been prepared for use by GDBs when making disclosures under subclauses 2.3.1, 2.4.21, 2.4.22, 2.5.1, and 2.5.2 of the Gas Distribution Information Disclosure Determination 2012.

Company Name and Dates

To prepare the templates for disclosure, the supplier's company name should be entered in cell C8, the date of the last day of the current (disclosure) year should be entered in cell C12, and the date on which the information is disclosed should be entered in cell C10 of the CoverSheet worksheet.

The cell C12 entry (current year) is used to calculate disclosure years in the column headings that show above some of the tables and in labels adjacent to some entry cells. It is also used to calculate the 'For year ended' date in the template title blocks (the title blocks are the light green shaded areas at the top of each template).

The cell C8 entry (company name) is used in the template title blocks.

Dates should be entered in day/month/year order (Example -"1 April 2013").

Data Entry Cells and Calculated Cells

Data entered into this workbook may be entered only into the data entry cells. Data entry cells are the bordered, unshaded areas (white cells) in each template. Under no circumstances should data be entered into the workbook outside a data entry cell.

In some cases, where the information for disclosure is able to be ascertained from disclosures elsewhere in the workbook, such information is disclosed in a calculated cell.

Validation Settings on Data Entry Cells

To maintain a consistency of format and to help guard against errors in data entry, some data entry cells test keyboard entries for validity and accept only a limited range of values. For example, entries may be limited to a list of category names, to values between 0% and 100%, or either a numeric entry or the text entry "N/A". Where this occurs, a validation message will appear when data is being entered. These checks are applied to keyboard entries only and not, for example, to entries made using Excel's copy and paste facility.

Conditional Formatting Settings on Data Entry Cells

Schedule 2 cells G79 and I79:L79 will change colour if the total cashflows do not equal the corresponding values in table 2(ii).

Schedule 4 cells P99:P105 and P107 will change colour if the RAB values do not equal the corresponding values in table 4(ii).

Schedule 9b columns AA to AE (2013 to 2017) contain conditional formatting. The data entry cells for future years are hidden (are changed from white to yellow).

Schedule 9b cells AG10 to AG37 will change colour if the total assets at year end for each asset class does not equal the corresponding values in column I in Schedule 9a.

Schedule 9c cell F22 will change colour if F22 (system length by operating pressure) does not equal F16 (system length by material).

Inserting Additional Rows and Columns

The templates for schedules 4, 5b, 5c, 5d, 5e, 5i, 6a, 8, 9c, 9d, 10a and 10b may require additional rows to be inserted in tables marked 'include additional rows if needed' or similar. Column A schedule references should not be entered in additional rows, and should be deleted from additional rows that are created by copying and pasting rows that have schedule references.

Additional rows in schedules 5c, 6a, 9c and 9d must not be inserted directly above the first row or below the last row of a table. This is to ensure that entries made in the new row are included in the totals.

Schedules 5d and 5e may require new cost or asset category rows to be inserted in allocation change tables 5d(iii) and 5e(ii). Accordingly, cell protection has been removed from row 72 of schedule 5d and row 71 of schedule 5e to allow blocks of rows to be copied. The four steps to add new cost category rows to table 5d(iii) are: Select Excel rows 64:72 of the relevant template, copy, select Excel row 73, then insert copied cells. Similarly, for table 5e(ii): Select Excel rows 63:71 of the relevant template, copy, select Excel row 72, then insert copied cells.

The template for schedule 8 may require additional columns to be inserted between column M and Q. To avoid interfering with the title block entries, these should be inserted to the left of column N. If inserting additional columns, the formulas for standard consumers total, non-standard consumers totals and total for all consumers will need to be copied into the cells of the added columns. The formulas can be found in the equivalent cells of the existing columns.

Disclosures by Sub-Network

Schedules 8, 9a, 9b, 9c, 9d, 10a and 10b must be completed for the network and for each sub-network. A copy of the schedule worksheet(s) must be made for each subnetwork and named accordingly.

Schedule References

The references labelled 'sch ref' in the leftmost column of each template are consistent with the row references in the Gas Distribution ID Determination 2012 (as issued on 24 March 2015). They provide a common reference between the rows in the determination and the template.

Description of Calculation References

Calculation cell formulas contain links to other cells within the same template or elsewhere in the workbook. Key cell references are described in a column to the right of each template. These descriptions are provided to assist data entry. Cell references refer to the row of the template and not the schedule reference.

Worksheet Completion Sequence

Calculation cells may show an incorrect value until precedent cell entries have been completed. Data entry may be assisted by completing the schedules in the following order:

1. Coversheet
2. Schedules 5a–5e
3. Schedules 6a–6b
4. Schedule 8
5. Schedule 3
6. Schedule 4
7. Schedule 2
8. Schedule 7
9. Schedules 9a–9d
10. Schedules 10a and 10b

Company Name **Vector gas distribution business**
For Year Ended **30 June 2018**

SCHEDULE 1: ANALYTICAL RATIOS

This schedule calculates expenditure, revenue and service ratios from the information disclosed. The disclosed ratios may vary for reasons that are company specific and, as a result, must be interpreted with care. The Commerce Commission will publish a summary and analysis of information disclosed in accordance with the ID determination. This will include information disclosed in accordance with this and other schedules, and information disclosed under the other requirements of the determination.

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

7 1(i): Expenditure Metrics

	Expenditure per TJ energy delivered to ICPs (\$/TJ)	Expenditure per average no. of ICPs (\$/ICP)	Ratio of expenditure to maximum monthly load (\$ per GJ/month)	Expenditure per km of pipeline for supply (\$/km)
Operational expenditure	798	105	7	1,710
Network	330	44	3	707
Non-network	468	62	4	1,002
Expenditure on assets	1,988	262	18	4,261
Network	1,866	246	17	3,999
Non-network	122	16	1	262

17 1(ii): Revenue Metrics

	Revenue per TJ energy delivered to ICPs (\$/TJ)	Revenue per average no. of ICPs (\$/ICP)
Total line charge revenue	3,447	455
Standard consumer line charge revenue	4,546	425
Non-standard consumer line charge revenue	781	108,367

23 1(iii): Service Intensity Measures

Demand density	231	Maximum monthly load (GJ per month) per system length
Volume density	2	Quantity of gas delivered per km of system length (TJ/km)
Connection point density	16	Average number of ICPs in disclosure year per system length
Energy intensity	132	Total GJ delivered to ICPs per average number of ICPs in disclosure year

30 1(iv): Composition of Revenue Requirement

	(\$000)	% of revenue
Operational expenditure	11,388	23.15%
Pass-through and recoverable costs excluding financial incentives and wash-ups	2,221	4.52%
Total depreciation	10,995	22.36%
Total revaluations	5,853	11.90%
Regulatory tax allowance	5,791	11.77%
Regulatory profit/(loss) including financial incentives and wash-ups	24,479	49.77%
Total regulatory income	49,180	

40 1(v): Reliability

Interruption rate	8.86	Interruptions per 100km of system length
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Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 2: REPORT ON RETURN ON INVESTMENT

This schedule requires information on the Return on Investment (ROI) for the GDB relative to the Commerce Commission's estimates of post tax WACC and vanilla WACC. GDBs must calculate their ROI based on a monthly basis if required by clause 2.3.3 of the ID Determination or if they elect to. If a GDB makes this election, information supporting this calculation must be provided in 2(iii).

GDBs must provide explanatory comment on their ROI in Schedule 14 (Mandatory Explanatory Notes).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

2(i): Return on Investment		CY-2	CY-1	Current Year CY
		30 Jun 16	30 Jun 17	30 Jun 18
	for year ended	%	%	%
7	ROI – comparable to a post tax WACC			
8				
9	Reflecting all revenue earned	6.51%	7.58%	6.19%
10	Excluding revenue earned from financial incentives	6.51%	7.58%	6.19%
11	Excluding revenue earned from financial incentives and wash-ups	6.51%	7.58%	6.19%
12				
13				
14	Mid-point estimate of post tax WACC	6.02%	5.30%	5.20%
15	25th percentile estimate	5.21%	4.49%	4.49%
16	75th percentile estimate	6.83%	6.11%	5.91%
17				
18				
19	ROI – comparable to a vanilla WACC			
20	Reflecting all revenue earned	7.14%	8.09%	6.74%
21	Excluding revenue earned from financial incentives	7.14%	8.09%	6.74%
22	Excluding revenue earned from financial incentives and wash-ups	7.14%	8.09%	6.74%
23				
24	WACC rate used to set regulatory price path	7.44%	7.44%	6.41%
25				
26	Mid-point estimate of vanilla WACC	6.65%	5.82%	5.73%
27	25th percentile estimate	5.84%	5.01%	5.02%
28	75th percentile estimate	7.46%	6.63%	6.44%
29				
30	2(ii): Information Supporting the ROI			(\$000)
31				
32	Total opening RAB value	390,463		
33	plus Opening deferred tax	(26,205)		
34	Opening RIV		364,258	
35				
36	Line charge revenue		49,223	
37				
38	Expenses cash outflow	13,609		
39	plus Assets commissioned	20,708		
40	less Asset disposals	43		
41	plus Tax payments	3,089		
42	less Other regulated income	(43)		
43	Mid-year net cash flows		37,406	
44				
45	Term credit spread differential allowance		160	
46				
47	Total closing RAB value	406,008		
48	less Adjustment resulting from asset allocation	22		
49	less Lost and found assets adjustment	-		
50	plus Closing deferred tax	(28,907)		
51	Closing RIV		377,080	
52				
53	ROI – comparable to a vanilla WACC			6.74%
54				
55	Leverage (%)			44%
56	Cost of debt assumption (%)			4.49%
57	Corporate tax rate (%)			28%
58				
59	ROI – comparable to a post tax WACC			6.19%
60				

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 4: REPORT ON VALUE OF THE REGULATORY ASSET BASE (ROLLED FORWARD)

This schedule requires information on the calculation of the Regulatory Asset Base (RAB) value to the end of this disclosure year. This informs the ROI calculation in Schedule 2. GDBs must provide explanatory comment on the value of their RAB in Schedule 14 (Mandatory Explanatory Notes). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		for year ended				
		RAB	RAB	RAB	RAB	RAB
		30 Jun 14	30 Jun 15	30 Jun 16	30 Jun 17	30 Jun 18
		(\$000)	(\$000)	(\$000)	(\$000)	(\$000)
7	4(i): Regulatory Asset Base Value (Rolled Forward)					
8						
9						
10	Total opening RAB value	467,458	483,573	496,747	375,662	390,463
11	Total opening RAB value for Non Auckland gas distribution			131,352		
12	less Total depreciation	14,483	15,182	9,484	10,338	10,995
13	plus Total revaluations	7,548	1,933	1,521	6,542	5,853
14	plus Assets commissioned	23,068	26,629	17,653	18,700	20,708
15	less Asset disposals	50	143	92	107	43
16	plus Lost and found assets adjustment	-	(25)	-	-	-
17	plus Adjustment resulting from asset allocation	32	(38)	669	4	22
18	Total closing RAB value	483,573	496,747	375,662	390,463	406,008
19						
20						
21						
22						
23						
24						
25						
26	4(ii): Unallocated Regulatory Asset Base					
27						
28						
29	Total opening RAB value		418,288			390,463
30	less Total depreciation		20,025			10,995
31	plus Total revaluations		6,241			5,853
32	plus Assets commissioned (other than below)	32,590			20,708	
33	Assets acquired from a regulated supplier					
34	Assets acquired from a related party					
35	Assets commissioned		32,590			20,708
36	less Asset disposals (other than below)	177			43	
37	Asset disposals to a regulated supplier					
38	Asset disposals to a related party					
39	Asset disposals		177			43
40	plus Lost and found assets adjustment					
41	plus Adjustment resulting from asset allocation					22
42	Total closing RAB value		436,917			406,008
43						
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50						

* The 'unallocated RAB' is the total value of those assets used wholly or partially to provide gas distribution services without any allowance being made for the allocation of costs to services provided by the supplier that are not gas distribution services. The RAB value represents the value of these assets after applying this cost allocation. Neither value includes works under construction.

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 4: REPORT ON VALUE OF THE REGULATORY ASSET BASE (ROLLED FORWARD)

This schedule requires information on the calculation of the Regulatory Asset Base (RAB) value to the end of this disclosure year. This informs the ROI calculation in Schedule 2. GDBs must provide explanatory comment on the value of their RAB in Schedule 14 (Mandatory Explanatory Notes). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

4(iii): Calculation of Revaluation Rate and Revaluation of Assets

CPI _t	1,015
CPI _{t-1}	1,000
Revaluation rate (%)	1.50%

	Unallocated RAB * (\$000)	RAB (\$000)
Total opening RAB value	418,289	390,463
less Opening value of fully depreciated, disposed and lost assets	2,226	259
Total opening RAB value subject to revaluation	416,063	390,204
Total revaluations	6,241	5,853

4(iv): Roll Forward of Works Under Construction

	Unallocated works under construction	Allocated works under construction
Works under construction—preceding disclosure year	2,653	2,594
plus Capital expenditure	36,883	22,381
less Assets commissioned	32,590	20,708
plus Adjustment resulting from asset allocation		(84)
Works under construction - current disclosure year	6,946	4,183
Highest rate of capitalised finance applied		5.90%

4(v): Regulatory Depreciation

	Unallocated RAB (\$000)	RAB (\$000)
Depreciation - standard	9,793	9,793
Depreciation - no standard life assets	10,232	1,202
Depreciation - modified life assets	-	-
Depreciation - alternative depreciation in accordance with CPP	-	-
Total depreciation	20,025	10,995

(\$000 unless otherwise specified)

4(vi): Disclosure of Changes to Depreciation Profiles

Asset or assets with changes to depreciation	Reason for non-standard depreciation (text entry)	Depreciation charge for the period (RAB)	Closing RAB value under 'non-standard' depreciation	Closing RAB value under 'standard' depreciation

* include additional rows if needed

4(vii): Disclosure by Asset Category

(\$000 unless otherwise specified)

	Intermediate pressure main pipelines	Medium pressure main pipelines	Low pressure main pipelines	Service pipe	Stations	Line valve	Special crossings	Other network assets	Non-network assets	Total
Total opening RAB value	47,927	247,321	9,915	62,944	4,873	4,137	884	8,975	3,487	390,463
less Total depreciation	1,311	6,068	307	1,207	217	153	18	512	1,202	10,995
plus Total revaluations	718	3,708	149	946	73	63	13	134	49	5,853
plus Assets commissioned	222	10,599	-	7,902	128	84	-	481	1,292	20,708
less Asset disposals	-	31	3	3	3	-	-	3	-	43
plus Lost and found assets adjustment	-	-	-	-	-	-	-	-	-	-
plus Adjustment resulting from asset allocation	-	-	-	-	-	-	-	-	22	22
plus Asset category transfers	-	-	-	-	-	-	-	-	-	-
Total closing RAB value	47,556	255,529	9,754	70,582	4,854	4,131	879	9,075	3,647	406,008

Asset Life

Weighted average remaining asset life	42	43	38	54	26	43	52	31	7	(years)
Weighted average expected total asset life	70	60	60	63	35	60	64	44	13	(years)

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 5a: REPORT ON REGULATORY TAX ALLOWANCE

This schedule requires information on the calculation of the regulatory tax allowance. This information is used to calculate regulatory profit/loss in Schedule 3 (regulatory profit). GDBs must provide explanatory commentary on the information disclosed in this schedule, in Schedule 14 (Mandatory Explanatory Notes).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section

sch ref

		(\$000)	
7	5a(i): Regulatory Tax Allowance		
8	Regulatory profit / (loss) before tax		30,429
9			
10	<i>plus</i> Income not included in regulatory profit / (loss) before tax but taxable	-	*
11	Expenditure or loss in regulatory profit / (loss) before tax but not deductible	61	*
12	Amortisation of initial differences in asset values	2,453	
13	Amortisation of revaluations	786	
14			3,300
15			
16	<i>less</i> Total revaluations	5,853	
17	Income included in regulatory profit / (loss) before tax but not taxable	-	*
18	Expenditure or loss deductible but not in regulatory profit / (loss) before tax	-	*
19	Notional deductible interest	7,196	
20			13,049
21			
22	Regulatory taxable income		20,680
23			
24	<i>less</i> Utilised tax losses	-	
25	Regulatory net taxable income		20,680
26			
27	Corporate tax rate (%)	28%	
28	Regulatory tax allowance		5,791

* Workings to be provided in Schedule 14

5a(ii): Disclosure of Permanent Differences

In Schedule 14, Box 5, provide descriptions and workings of items recorded in the asterisked categories in Schedule 5a(i).

5a(iii): Amortisation of Initial Difference in Asset Values

		(\$000)	
36	Opening unamortised initial differences in asset values	85,864	
37	<i>less</i> Amortisation of initial differences in asset values	2,453	
38	<i>plus</i> Adjustment for unamortised initial differences in assets acquired	-	
39	<i>less</i> Adjustment for unamortised initial differences in assets disposed	34	
40	Closing unamortised initial differences in asset values		83,377
41			
42	Opening weighted average remaining useful life of relevant assets (years)		35
43			

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 5b: REPORT ON RELATED PARTY TRANSACTIONS

This schedule provides information on the valuation of related party transactions, in accordance with section 2.3.6 and 2.3.7 of the ID determination. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

7 5b(i): Summary—Related Party Transactions		(\$000)
8	Total regulatory income	3,487
9	Operational expenditure	63
10	Capital expenditure	-
11	Market value of asset disposals	-
12	Other related party transactions	-

13 5b(ii): Entities Involved in Related Party Transactions	
14 Name of related party	Related party relationship
15 Vector Gas Trading Limited	A fully owned subsidiary of Vector Limited.
16 Vector Communications Limited	A fully owned subsidiary of Vector Limited.
17	
18	
19	

* include additional rows if needed

21 5b(iii): Related Party Transactions				
22 Name of related party	Related party transaction type	Description of transaction	Value of transaction (\$000)	Basis for determining value
23 Vector Gas Trading Limited	Sales	Sold distribution services	3,487	ID clause 2.3.7(2)(a)
24 Vector Communications Limited	Opex	Purchase of telecommunications services	63	ID clause 2.3.6(2)(d)
25				
26				
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* include additional rows if needed

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 5d: REPORT ON COST ALLOCATIONS

This schedule provides information on the allocation of operational costs. GDBs must provide explanatory comment on their cost allocation in Schedule 14 (Mandatory Explanatory Notes), including on the impact of any reclassifications. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		Value allocated (\$000s)				
		Arm's length deduction	Gas distribution services	Non-gas distribution services	Total	OVABAA allocation increase (\$000s)
7	5d(i): Operating Cost Allocations					
8						
9						
10	Service interruptions, incidents and emergencies					
11	Directly attributable		2,160			
12	Not directly attributable	-	-	-	-	-
13	Total attributable to regulated service		2,160			
14	Routine and corrective maintenance and inspection					
15	Directly attributable		2,552			
16	Not directly attributable	-	-	-	-	-
17	Total attributable to regulated service		2,552			
18	Asset replacement and renewal					
19	Directly attributable		-			
20	Not directly attributable	-	-	-	-	-
21	Total attributable to regulated service		-			
22	System operations and network support					
23	Directly attributable		704			
24	Not directly attributable	-	1,420	10,042	11,462	-
25	Total attributable to regulated service		2,124			
26	Business support					
27	Directly attributable		36			
28	Not directly attributable	-	4,516	43,817	48,333	-
29	Total attributable to regulated service		4,552			
30						
31	Operating costs directly attributable		5,452			
32	Operating costs not directly attributable		5,936	53,859	59,795	-
33	Operational expenditure		11,388			
34						

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 5d: REPORT ON COST ALLOCATIONS

This schedule provides information on the allocation of operational costs. GDBs must provide explanatory comment on their cost allocation in Schedule 14 (Mandatory Explanatory Notes), including on the impact of any reclassifications. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

5d(ii): Other Cost Allocations		Value allocated (\$000s)				OVABAA allocation increase (\$000s)
		Arm's length deduction	Gas distribution services	Non-gas distribution services	Total	
36	Pass through and recoverable costs					
37	Pass through costs					
38	Directly attributable		2,221			
39	Not directly attributable					
40	Total attributable to regulated service		2,221			
41	Recoverable costs					
42	Directly attributable					
43	Not directly attributable					
44	Total attributable to regulated service					
45	5d(iii): Changes in Cost Allocations* †					
46						
47	Change in cost allocation 1					
48	Cost category					
49	Original allocator or line items		Original allocation	CY-1	Current Year (CY)	
50	New allocator or line items		New allocation			
51			Difference			
52	Rationale for change					
53						
54						
55						
56	Change in cost allocation 2					
57	Cost category					
58	Original allocator or line items		Original allocation	CY-1	Current Year (CY)	
59	New allocator or line items		New allocation			
60			Difference			
61	Rationale for change					
62						
63						
64						
65	Change in cost allocation 3					
66	Cost category					
67	Original allocator or line items		Original allocation	CY-1	Current Year (CY)	
68	New allocator or line items		New allocation			
69			Difference			
70	Rationale for change					
71						
72						
73						
74						

* a change in cost allocation must be completed for each cost allocator change that has occurred in the disclosure year. A movement in an allocator metric is not a change in allocator or component.

† include additional rows if needed

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 5e: REPORT ON ASSET ALLOCATIONS

This schedule requires information on the allocation of asset values. This information supports the calculation of the RAB value in Schedule 4. GDBs must provide explanatory comment on their cost allocation in Schedule 14 (Mandatory Explanatory Notes), including on the impact of any changes in asset allocations. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

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5e(i): Regulated Service Asset Values

	Value allocated (\$000s) Gas distribution services
Main pipe	
Directly attributable	312,840
Not directly attributable	-
Total attributable to regulated service	312,840
Service pipe	
Directly attributable	70,582
Not directly attributable	-
Total attributable to regulated service	70,582
Stations	
Directly attributable	4,854
Not directly attributable	-
Total attributable to regulated service	4,854
Line valve	
Directly attributable	4,131
Not directly attributable	-
Total attributable to regulated service	4,131
Special crossings	
Directly attributable	879
Not directly attributable	-
Total attributable to regulated service	879
Other network assets	
Directly attributable	9,075
Not directly attributable	-
Total attributable to regulated service	9,075
Non-network assets	
Directly attributable	187
Not directly attributable	3,460
Total attributable to regulated service	3,647
Regulated service asset value directly attributable	402,548
Regulated service asset value not directly attributable	3,460
Total closing RAB value	406,008

5e(ii): Changes in Asset Allocations* †

Change in asset value allocation 1			(\$000)	
			CY-1	Current Year (CY)
Asset category		Original allocation		
Original allocator or line items		New allocation		
New allocator or line items		Difference	-	-
Rationale for change				
Change in asset value allocation 2			(\$000)	
Asset category		Original allocation	CY-1	Current Year (CY)
Original allocator or line items		New allocation		
New allocator or line items		Difference	-	-
Rationale for change				
Change in asset value allocation 3			(\$000)	
Asset category		Original allocation	CY-1	Current Year (CY)
Original allocator or line items		New allocation		
New allocator or line items		Difference	-	-
Rationale for change				

component.
 † include additional rows if needed

Company Name **Vector gas distribution business**For Year Ended **30 June 2018****SCHEDULE 6a: REPORT ON CAPITAL EXPENDITURE FOR THE DISCLOSURE YEAR**

This schedule requires a breakdown of capital expenditure on assets incurred in the disclosure year, including any assets in respect of which capital contributions are received, but excluding assets that are vested assets. Information on expenditure on assets must be provided on an accounting accruals basis and must exclude finance costs.

GDBs must provide explanatory comment on their expenditure on assets in Schedule 14 (Explanatory notes to templates).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		(\$000)	(\$000)
7	6a(i): Expenditure on Assets		
8	Consumer connection		21,019
9	System growth		1,204
10	Asset replacement and renewal		770
11	Asset relocations		2,971
12	Reliability, safety and environment:		
13	Quality of supply	-	
14	Legislative and regulatory	634	
15	Other reliability, safety and environment	39	
16	Total reliability, safety and environment		673
17	Expenditure on network assets		26,637
18	Expenditure on non-network assets		1,743
19			
20	Expenditure on assets		28,380
21	plus Cost of financing		129
22	less Value of capital contributions		6,128
23	plus Value of vested assets		-
24			
25	Capital expenditure		22,381
26	6a(ii): Subcomponents of Expenditure on Assets (where known)		(\$000)
27	Research and development		-
28	6a(iii): Consumer Connection		
29	<i>Consumer types defined by GDB*</i>	(\$000)	(\$000)
30	Mains Extensions/Subdivisions	8,675	
31	Service Connections - Residential	9,575	
32	Service Connections - Commercial	2,769	
33	Customer Easements	-	
34			
35	<i>* include additional rows if needed</i>		
36	Consumer connection expenditure		21,019
37			
38	less Capital contributions funding consumer connection expenditure	3,805	
39	Consumer connection less capital contributions		17,214

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 6a: REPORT ON CAPITAL EXPENDITURE FOR THE DISCLOSURE YEAR

This schedule requires a breakdown of capital expenditure on assets incurred in the disclosure year, including any assets in respect of which capital contributions are received, but excluding assets that are vested assets. Information on expenditure on assets must be provided on an accounting accruals basis and must exclude finance costs. GDBs must provide explanatory comment on their expenditure on assets in Schedule 14 (Explanatory notes to templates). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		System Growth (\$000)	Asset Replacement and Renewal (\$000)
40			
41	6a(iv): System Growth and Asset Replacement and Renewal		
42			
43			
44	Intermediate pressure		
45	Main pipe	-	170
46	Service pipe	-	-
47	Stations	19	-
48	Line valve	-	-
49	Special crossings	-	-
50	Intermediate pressure - total	19	170
51	Medium pressure		
52	Main pipe	1,185	472
53	Service pipe	-	58
54	Stations	-	-
55	Line valve	-	-
56	Special crossings	-	-
57	Medium pressure - total	1,185	530
58	Low pressure		
59	Main pipe	-	-
60	Service pipe	-	-
61	Line valve	-	-
62	Special crossings	-	-
63	Low pressure - total	-	-
64	Other network assets		
65	Monitoring and control systems	-	-
66	Cathodic protection systems	-	66
67	Other assets (other than above)	-	4
68	Other network assets - total	-	70
69			
70	System growth and asset replacement and renewal expenditure	1,204	770
71	less Capital contributions funding system growth and asset replacement and renewal	-	85
72	System growth and asset replacement and renewal less capital contributions	1,204	685
73	6a(v): Asset Relocations		
74	Project or programme*	(\$000)	(\$000)
75			
76			
77			
78			
79			
80	* include additional rows if needed		
81	All other projects or programmes - asset relocations	2,971	
82	Asset relocations expenditure		2,971
83	less Capital contributions funding asset relocations	2,238	
84	Asset relocations less capital contributions		733

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 6a: REPORT ON CAPITAL EXPENDITURE FOR THE DISCLOSURE YEAR

This schedule requires a breakdown of capital expenditure on assets incurred in the disclosure year, including any assets in respect of which capital contributions are received, but excluding assets that are vested assets. Information on expenditure on assets must be provided on an accounting accruals basis and must exclude finance costs. GDBs must provide explanatory comment on their expenditure on assets in Schedule 14 (Explanatory notes to templates). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

85	6a(vi): Quality of Supply		
86	Project or programme*	(\$000)	(\$000)
87			
88			
89			
90			
91			
92	* include additional rows if needed		
93	All other projects or programmes - quality of supply	-	
94	Quality of supply expenditure		
95	less Capital contributions funding quality of supply		
96	Quality of supply less capital contributions		
97			
98	6a(vii): Legislative and Regulatory		
99	Project or programme*	(\$000)	(\$000)
100			
101			
102			
103			
104			
105	* include additional rows if needed		
106	All other projects or programmes - legislative and regulatory	634	
107	Legislative and regulatory expenditure		634
108	less Capital contributions funding legislative and regulatory		
109	Legislative and regulatory less capital contributions		634
110			
111	6a(viii): Other Reliability, Safety and Environment		
112	Project or programme*	(\$000)	(\$000)
113			
114			
115			
116			
117			
118	* include additional rows if needed		
119	All other projects or programmes - other reliability, safety and environment	39	
120	Other reliability, safety and environment expenditure		39
121	less Capital contributions funding other reliability, safety and environment		
122	Other reliability, safety and environment less capital contributions		39
123	6a(ix): Non-Network Assets		
124	Routine expenditure		
125	Project or programme*	(\$000)	(\$000)
126			
127			
128			
129			
130			
131	* include additional rows if needed		
132	All other projects or programmes - routine expenditure	424	
133	Routine expenditure		424
134	Atypical expenditure		
135	Project or programme*	(\$000)	(\$000)
136			
137			
138			
139			
140			
141	* include additional rows if needed		
142	All other projects or programmes - atypical expenditure	1,319	
143	Atypical expenditure		1,319
144			
145	Expenditure on non-network assets		1,743

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 6b: REPORT ON OPERATIONAL EXPENDITURE FOR THE DISCLOSURE YEAR

This schedule requires a breakdown of operational expenditure incurred in the current disclosure year. GDBs must provide explanatory comment on their operational expenditure in Schedule 14 (Explanatory notes to templates). This includes explanatory comment on any atypical operational expenditure and assets replaced or renewed as part of asset replacement and renewal operational expenditure, and additional information on insurance.

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		(\$000)	(\$000)
7	6b(i): Operational Expenditure		
8	Service interruptions, incidents and emergencies	2,160	
9	Routine and corrective maintenance and inspection	2,552	
10	Asset replacement and renewal	-	
11	Network opex		4,712
12	System operations and network support	2,124	
13	Business support	4,552	
14	Non-network opex		6,676
15			
16	Operational expenditure		11,388
17	6b(ii): Subcomponents of Operational Expenditure (where known)		
18	Research and development		-
19	Insurance		192

Company Name **Vector gas distribution business**For Year Ended **30 June 2018****SCHEDULE 7: COMPARISON OF FORECASTS TO ACTUAL EXPENDITURE**

This schedule compares actual revenue and expenditure to the previous forecasts that were made for the disclosure year. Accordingly, this schedule requires the forecast revenue and expenditure information from previous disclosures to be inserted.

GDBs must provide explanatory comment on the variance between actual and target revenue and forecast expenditure in Schedule 14 (Mandatory Explanatory Notes). This information is part of the audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8. For the purpose of this audit, target revenue and forecast expenditures only need to be verified back to previous disclosures.

sch ref

7(i): Revenue		Target (\$000) ¹	Actual (\$000)	% variance
8				
9	Line charge revenue	47,140	49,223	4%
7(ii): Expenditure on Assets		Forecast (\$000) ²	Actual (\$000)	% variance
10				
11	Consumer connection	16,196	21,019	30%
12	System growth	2,443	1,204	(51%)
13	Asset replacement and renewal	1,703	770	(55%)
14	Asset relocations	2,780	2,971	7%
15	Reliability, safety and environment:			
16	Quality of supply	393	-	(100%)
17	Legislative and regulatory	-	634	-
18	Other reliability, safety and environment	485	39	(92%)
19	Total reliability, safety and environment	878	673	(23%)
	Expenditure on network assets	24,000	26,637	11%
21	Expenditure on non-network assets	1,717	1,743	2%
22	Expenditure on assets	25,717	28,380	10%
7(iii): Operational Expenditure				
23				
24	Service interruptions, incidents and emergencies	2,099	2,160	3%
25	Routine and corrective maintenance and inspection	2,499	2,552	2%
26	Asset replacement and renewal	-	-	-
27	Network opex	4,598	4,712	2%
28	System operations and network support	2,644	2,124	(20%)
29	Business support	4,754	4,552	(4%)
30	Non-network opex	7,398	6,676	(10%)
31	Operational expenditure	11,996	11,388	(5%)
7(iv): Subcomponents of Expenditure on Assets (where known)				
32				
33	Research and development	-	-	-
7(v): Subcomponents of Operational Expenditure (where known)				
34				
35	Research and development	-	-	-
36	Insurance	224	192	(14%)

1 From the nominal dollar target revenue for the pricing year disclosed under clause 2.4.3(3) of this determination

2 From the CY+1 nominal dollar expenditure forecasts disclosed in accordance with clause 2.6.6 for the forecast period starting at the beginning of the disclosure year (the second to last disclosure of Schedules 11a and 11b)

Company Name

Vector gas distribution business

For Year Ended

30 June 2018

SCHEDULE 9a: ASSET REGISTER

This schedule requires a summary of the quantity of assets that make up the network, by asset category and asset class.

sch ref

8	Operating Pressure	Asset Category	Asset Class	Units	Items at start of year (quantity)	Items at end of year (quantity)	Net change	Data accuracy (1-4)
9	Intermediate Pressure	Main pipe	IP PE main pipe	km	-	-	-	N/A
10	Intermediate Pressure	Main pipe	IP steel main pipe	km	241	241	0	4
11	Intermediate Pressure	Main pipe	IP other main pipe	km	-	-	-	N/A
12	Intermediate Pressure	Service pipe	IP PE service pipe	km	-	-	-	N/A
13	Intermediate Pressure	Service pipe	IP steel service pipe	km	6	6	(0)	4
14	Intermediate Pressure	Service pipe	IP other service pipe	km	-	-	-	N/A
15	Intermediate Pressure	Stations	Intermediate pressure DRS	No.	97	96	(1)	4
16	Intermediate Pressure	Line valve	IP line valves	No.	660	643	(17)	3
17	Intermediate Pressure	Special crossings	IP crossings	No.	20	20	-	4
18	Medium Pressure	Main pipe	MP PE main pipe	km	3,875	3,960	85	4
19	Medium Pressure	Main pipe	MP steel main pipe	km	213	212	(1)	4
20	Medium Pressure	Main pipe	MP other main pipe	km	1	1	(0)	3
21	Medium Pressure	Service pipe	MP PE service pipe	km	2,165	2,207	42	4
22	Medium Pressure	Service pipe	MP steel service pipe	km	27	27	(1)	4
23	Medium Pressure	Service pipe	MP other service pipe	km	3	3	(0)	3
24	Medium Pressure	Stations	Medium pressure DRS	No.	176	151	(25)	3
25	Medium Pressure	Line valve	MP line valves	No.	2,902	2,818	(84)	3
26	Medium Pressure	Special crossings	MP special crossings	No.	69	69	-	3
27	Low Pressure	Main pipe	LP PE main pipe	km	0	0	(0)	4
28	Low Pressure	Main pipe	LP steel main pipe	km	-	-	-	N/A
29	Low Pressure	Main pipe	LP other main pipe	km	-	-	-	N/A
30	Low Pressure	Service pipe	LP PE service pipe	km	2	2	(0)	4
31	Low Pressure	Service pipe	LP steel service pipe	km	1	1	(0)	3
32	Low Pressure	Service pipe	LP other service pipe	km	0	0	-	4
33	Low Pressure	Line valve	LP line valves	No.	4	3	(1)	2
34	Low Pressure	Special crossings	LP special crossings	No.	-	-	-	N/A
35	All	Monitoring and control systems	Remote terminal units	No.	78	78	-	3
36	All	Cathodic protection systems	Cathodic protection	No.	22	22	-	4

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 9b: ASSET AGE PROFILE

This schedule requires a summary of the age profile (based on year of installation) of the assets that make up the network, by asset category and asset class.

sch ref	Disclosure Year (year ended)		Number of assets at disclosure year end by installation date																												No. with age unknown	Items at end of year (quantity)	No. with default dates	Data accuracy (1-4)																									
	30 June 2018		pre-1970	1970-1974	1975-1979	1980-1984	1985-1989	1990-1994	1995-1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018																															
9	Operating Pressure	Asset Category	Asset Class	Units																																																							
10	Intermediate Pressure	Main pipe	IP PE main pipe	km	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-																								
11	Intermediate Pressure	Main pipe	IP steel main pipe	km	46	14	4	16	60	13	49	25	0	1	0	0	1	1	0	0	0	1	0	1	0	1	8	1	1	1	-	-	241	4																									
12	Intermediate Pressure	Main pipe	IP other main pipe	km	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-																								
13	Intermediate Pressure	Service pipe	IP PE service pipe	km	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-																								
14	Intermediate Pressure	Service pipe	IP steel service pipe	km	0	0	0	0	2	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6																								
15	Intermediate Pressure	Service pipe	IP other service pipe	km	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-																								
16	Intermediate Pressure	Stations	Intermediate pressure DRS	No.	6	1	6	6	3	3	54	1	2	1	-	-	1	-	-	-	1	2	1	2	4	1	-	-	-	-	-	-	96	4																									
17	Intermediate Pressure	Line valve	IP line valves	No.	42	29	16	54	159	94	63	11	7	4	5	3	6	6	4	6	4	10	5	9	8	28	23	7	8	2	30	643	3																										
18	Intermediate Pressure	Special crossings	IP crossings	No.	3	-	-	1	7	-	5	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	20	4																								
19	Medium Pressure	Main pipe	MP PE main pipe	km	14	4	17	59	181	514	1,481	171	94	81	127	89	100	119	98	67	40	48	59	63	86	97	85	94	103	67	2	3,960	4																										
20	Medium Pressure	Main pipe	MP steel main pipe	km	11	24	14	77	75	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	212	4																								
21	Medium Pressure	Main pipe	MP other main pipe	km	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3																								
22	Medium Pressure	Service pipe	MP PE service pipe	km	4	1	2	6	61	322	661	98	55	58	79	94	79	79	73	60	37	44	64	54	54	55	42	44	43	39	1	2,207	4																										
23	Medium Pressure	Service pipe	MP steel service pipe	km	2	1	2	6	7	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	27	4																							
24	Medium Pressure	Service pipe	MP other service pipe	km	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	3																							
25	Medium Pressure	Stations	Medium pressure DRS	No.	1	2	-	7	27	62	34	1	-	2	-	1	6	2	1	-	-	-	-	1	1	1	1	-	1	-	-	-	-	151	3																								
26	Medium Pressure	Line valve	MP line valves	No.	40	86	89	594	621	398	244	44	31	38	20	18	39	39	29	30	31	14	35	29	50	51	56	48	39	34	71	2,818	3																										
27	Medium Pressure	Special crossings	MP special crossings	No.	-	1	2	7	11	9	12	5	-	-	-	-	3	2	2	-	3	2	-	2	1	-	-	-	-	-	-	-	7	69	3																								
28	Low Pressure	Main pipe	LP PE main pipe	km	-	0	-	-	-	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	-	-	-	-	-	-	0	4																								
29	Low Pressure	Main pipe	LP steel main pipe	km	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	N/A																							
30	Low Pressure	Main pipe	LP other main pipe	km	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	N/A																							
31	Low Pressure	Service pipe	LP PE service pipe	km	0	0	0	0	1	1	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	-	0	-	-	-	-	2	4																								
32	Low Pressure	Service pipe	LP steel service pipe	km	0	0	0	0	0	0	0	0	-	-	-	-	0	-	-	-	-	-	-	-	0	0	-	-	-	-	-	-	0	1	3																								
33	Low Pressure	Service pipe	LP other service pipe	km	-	-	-	-	-	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	4																							
34	Low Pressure	Line valve	LP line valves	No.	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	2																							
35	Low Pressure	Special crossings	LP special crossings	No.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	N/A																						
36	All	Monitoring and control system	Remote terminal units	No.	-	-	-	-	-	-	32	1	1	1	-	-	4	1	19	3	1	-	-	-	-	3	3	1	-	-	-	7	78	3																									
37	All	Cathodic protection systems	Cathodic protection	No.	1	1	3	4	4	2	-	2	1	-	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	22	4																									

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 9c: REPORT ON PIPELINE DATA

This schedule requires a summary of the key characteristics of the pipeline network.

sch ref

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Network Information (end of year)

System length by material (defined by GDB)	Length (km)	%
Steel	487	7.31%
PE	6,169	92.63%
Other	4	0.06%
		-
		-
		-
System length	6,660	100.00%

By operating pressure:	Weighted average			Gas conveyed for
	System length (km) (at year end)	pipe diameter (mm)	Number of ICPs (at year end)	Persons not involved in the GDB (TJ)
Intermediate pressure	247	162	190	3,311
Medium pressure	6,411	38	108,616	8,694
Low pressure	3	43	422	16
Total	6,660	43	109,228	12,022

Company Name	Vector gas distribution business
For Year Ended	30 June 2018

SCHEDULE 9d: REPORT ON DEMAND

This schedule requires a summary of the key measures of network demand for the disclosure year (number of new connections including, maximum monthly loads and total gas conveyed)

sch ref

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9d(i): Consumer Connections

Number of ICPs connected in year by consumer type

Consumer types defined by GDB	Number of connections (ICPs)
Residential	2,997
Commercial	168
Total	3,165

9d(ii): Gas Delivered

Number of ICPs at year end	109,228	connections
Maximum daily load	63,939	(GJ per day)
Maximum monthly load	1,536,524	(GJ per month)
Number of directly billed ICPs	-	(at year end)
Total gas conveyed	14,457,852	(GJ per annum)
Average daily delivery	39,611	(GJ per day)
Load factor	78.41%	

Company Name	Vector gas distribution business
For Year Ended	30 June 2018

SCHEDULE 10a: REPORT ON NETWORK RELIABILITY AND INTERRUPTIONS

This schedule requires a summary of the key measures of network reliability (interruptions, SAIDI, SAIFI and CAIDI) for the disclosure year. GDBs must provide explanatory comment on their network reliability for the disclosure year in Schedule 14 (Explanatory Notes to Templates). The SAIDI and SAIFI information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

8	10a(i): Interruptions				
9	Interruptions by class		Actual		
10	Class A (planned interruptions by GTB)		-		
11	Class B (planned interruptions on the network)		357		
12	Class C (unplanned interruptions on the network)		38		
13	Class D (unplanned interruptions by GTB)		-		
14	Class I (unplanned interruptions caused by third party damage)		195		
15	Total		590		
16	Number of unplanned outage events (interruptions that affect more than 5 ICPs)		Actual		
17	Vector network		6		
18					
19					
20					
21					
22	Number of unplanned outage events caused by third party damage (interruptions that affect more than 5 ICPs)		Actual		
23	Vector network		4		
24					
25					
26					
27					
28	10a(ii): Reliability				
29	Overall reliability		SAIDI	SAIFI	CAIDI
30	Based on the total number of interruptions		1,013	7.24	140
31	Class I (unplanned interruptions caused by third party damage)		407	2.36	172
32	Class B (planned interruptions on the network)		SAIDI	SAIFI	CAIDI
33	Vector network		386	4.27	90
34					-
35					-
36					-
37					-
38	Class C (unplanned interruptions on the network)		SAIDI	SAIFI	CAIDI
39	Vector network		220	0.61	360
40					-
41					-
42					-
43					-

Company Name **Vector gas distribution business**
 For Year Ended **30 June 2018**

SCHEDULE 10b: REPORT ON NETWORK INTEGRITY AND CONSUMER SERVICE

This schedule requires a summary of the key measures of network Integrity (gas escapes, response time to emergencies etc) for the disclosure year.

sch ref

10b(i): System Condition and Integrity

**Number of confirmed public reported gas escapes per system length
 (escapes/1000 km)**

Actual

Vector network	23.948

**Number of leaks detected by routine survey per system length
 (leaks/1000 km)**

Actual

Vector network	8.488

**Number of third party damage events per system length
 (events/1000 km)**

Actual

Vector network	48.502

Number of poor pressure events due to network causes

Actual

Vector network	1

**Number of telephone calls to emergency numbers answered within 30 seconds
 per total number of calls**

Actual

Vector network	77.63%

Product control—safety of distribution gas

Actual

Number of non-compliant odour tests	-
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10b(ii): Consumer Service

Response time to emergencies (RTE)

Proportion of emergencies responded to within 1 hour (%) Proportion of emergencies responded to within 3 hours (%) Average call response time (hours) Number of emergencies

Auckland Region	98.06%	100.00%	0.58	103

Number of complaints

Actual

Number of complaints per average total consumer numbers	0.0012
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