

Date disclosed	Disclosed under ID Disclosure clause:	Prescribed term (a) Describe the goods or services to be supplied under the contract	Prescribed term (b) Describe the quantity or amount of these services	Prescribed term (c)ii Specify, determine, or provide for the determination of the timing of payment for those goods or services	Prescribed term (c)iii Specify, determine, or provide for the determination of the security for payment for those goods or services
5-Sep-13	2.4.12	This Agreement sets out the terms on which Vector has agreed to connect and permit the continued connection of the Customer's electrical fittings to the Distribution Network at the Customer's premises and will provide Network Services to the Customer.	Dedicated Assets: 2 dedicated High Voltage 11kv feeders Connection type: HV dedicated Supply capacity: the capacity which Vector will make available to the Customer and upon which the Network Charge is based is 6,500kVA.	Payment 8.3 The Customer agrees to pay to Vector the charges as follows: (a) The Charges for the previous month will be invoiced by Vector to the Customer by the 9th working day of each month and will be payable by the Customer on or before the 20th day of that month. If Vector fails to send an invoice to the Customer by the 9th working day of any month, then the due date for payment for that invoice will be extended by one working day for each working day that invoice is late. (b) Unless Vector advises the Customer in writing to the contrary, all amounts payable by the Customer to Vector under this Agreement must be paid: (i) subject to clause 9.1(c) without deduction or set off; and (ii) by way of automatic payment to Vector's bank account, as advised by Vector to the Customer from time to time. 8.4 Any invoice which Vector issues to the Customer for charges must: (a) be a valid tax invoice for GST purposes (b) show clearly the period covered by the invoice and the basis on which the amount payable has been calculated. 8.5 Any charges which are normally calculated on a monthly or other regular basis will be apportioned on a daily basis to cover any broken invoicing period under this Agreement. 8.6 Where any amount falls overdue by either part ("First Party") under this Agreement (otherwise than for Manifest Error) then, without prejudice to any other rights under this Agreement or otherwise, the First Party will, on demand, pay interest on that amount from the due date for payment until the date of payment of that amount. Interest will accrue on a daily basis at the rate per annum equal to 5% above the Interest Rate and will be capitalised every 30 days.	15.1 Guarantee 15.1 The Customer agrees that it will, if required to do so by Vector, procure a guarantor to guarantee payment of the Charges on the terms of the guarantee set out in Section 6 of Schedule 1. Section 6. Form of Guarantee Not applicable.
5-Sep-13	2.4.15	This Agreement sets out the terms on which Vector has agreed to connect and permit the continued connection of the Customer's electrical fittings to the Distribution Network at the Customer's premises and will provide Network Services to the Customer.	Dedicated assets: The required portion of an 11kV feeder from Otara zone substation to the [Customer's] point of supply. Supply Capacity: The capacity which Vector will make available to the Customer and upon which the Network Charge is based is 3200kVA.	Payment 8.3 The Customer agrees to pay to Vector the charges as follows: (a) The Charges for the previous month will be invoiced by Vector to the Customer by the 9th working day of each month and will be payable by the Customer on or before the 20th day of that month. If Vector fails to send an invoice to the Customer by the 9th working day of any month, then the due date for payment for that invoice will be extended by one working day for each working day that invoice is late. (b) Unless Vector advises the Customer in writing to the contrary, all amounts payable by the Customer to Vector under this Agreement must be paid: (i) subject to clause 9.1(c) without deduction or set off; and (ii) by way of automatic payment to Vector's bank account, as advised by Vector to the Customer from time to time. 8.4 Any invoice which Vector issues to the Customer for charges must: (a) be a valid tax invoice for GST purposes (b) show clearly the period covered by the invoice and the basis on which the amount payable has been calculated. 8.5 Any charges which are normally calculated on a monthly or other regular basis will be apportioned on a daily basis to cover any broken invoicing period under this Agreement. 8.6 Where any amount falls overdue by either part ("First Party") under this Agreement (otherwise than for Manifest Error) then, without prejudice to any other rights under this Agreement or otherwise, the First Party will, on demand, pay interest on that amount from the due date for payment until the date of payment of that amount. Interest will accrue on a daily basis at the rate per annum equal to 5% above the Interest Rate and will be capitalised every 30 days.	15.1 Guarantee 15.1 The Customer agrees that it will, if required to do so by Vector, procure a guarantor to guarantee payment of the Charges on the terms of the guarantee set out in Section 6 of Schedule 1. Section 6. Form of Guarantee Not applicable.

Date disclosed	Disclosed under ID Disclosure clause:	Prescribed term (a) Describe the goods or services to be supplied under the contract	Prescribed term (b) Describe the quantity or amount of these services	Prescribed term (c)ii Specify, determine, or provide for the determination of the timing of payment for those goods or services	Prescribed term (c)iii Specify, determine, or provide for the determination of the security for payment for those goods or services
5-Sep-13	2.4.15	This Agreement sets out the terms on which Vector has agreed to connect and permit the continued connection of the Customer's electrical fittings to the Distribution Network at the Customer's premises and will provide Network Services to the Customer.	Dedicated Assets: Two of the 11kv cables from the Vector 11kv switchgear at [Customer's address] to the Vector owned 2 x 11kv/400 volt 1 MVA transformers Connection Type: HV Dedicated Supply Capacity: 6000 kVA	Payment 8.3 The Customer agrees to pay to Vector the charges as follows: (a) The Charges for the previous month will be invoiced by Vector to the Customer by the 9th working day of each month and will be payable by the Customer on or before the 20th day of that month. If Vector fails to send an invoice to the Customer by the 9th working day of any month, then the due date for payment for that invoice will be extended by one working day for each working day that invoice is late. (b) Unless Vector advises the Customer in writing to the contrary, all amounts payable by the Customer to Vector under this Agreement must be paid: (i) subject to clause 9.1(c) without deduction or set off; and (ii) by way of automatic payment to Vector's bank account, as advised by Vector to the Customer from time to time. 8.4 Any invoice which Vector issues to the Customer for charges must: (a) be a valid tax invoice for GST purposes (b) show clearly the period covered by the invoice and the basis on which the amount payable has been calculated. 8.5 Any charges which are normally calculated on a monthly or other regular basis will be apportioned on a daily basis to cover any broken invoicing period under this Agreement. 8.6 Where any amount falls overdue by either part ("First Party") under this Agreement (otherwise than for Manifest Error) then, without prejudice to any other rights under this Agreement or otherwise, the First Party will, on demand, pay interest on that amount from the due date for payment until the date of payment of that amount. Interest will accrue on a daily basis at the rate per annum equal to 5% above the Interest Rate and will be capitalised every 30 days.	15.1 Guarantee 15.1 The Customer agrees that it will, if required to do so by Vector, procure a guarantor to guarantee payment of the Charges on the terms of the guarantee set out in Section 6 of Schedule 1. Section 6. Form of Guarantee Not applicable.
31-Aug-13	2.4.15	From variation: Background A. Vector and [the Customer] entered into an agreement on 4 August 2009 ("Original Agreement") which relates to the installation of on-site assets at [the Customer's site]. B. To take account of new circumstances / the removal of equipment from the [Customer's site] and the replacement and installation of new equipment at the [Customer's site] (the "New Equipment"), Vector and [the Customer] now wish to vary the Original Agreement From original agreement: To connect and permit the continued connection of the Customer's electrical fittings to the Distribution Network at the Customer's premises and will provide Network Services to the Customer.	Dedicated Assets: Install six 1000 kVA 11kV transformers and two 300kVA transformers in the transformer bays [provided] by [the Customer]. Install 11kV switchboards in the two separate switchrooms provided by [the Customer]. Supply Capacity: The on site installed capacity which Vector will make available to the Customer and upon which the Network Charge is based is 6000kVA.	Payment 8.3 The Customer agrees to pay to Vector the charges as follows: (a) The Charges for the previous month will be invoiced by Vector to the Customer by the 9th working day of each month and will be payable by the Customer on or before the 20th day of that month. If Vector fails to send an invoice to the Customer by the 9th working day of any month, then the due date for payment for that invoice will be extended by one working day for each working day that invoice is late. (b) Unless Vector advises the Customer in writing to the contrary, all amounts payable by the Customer to Vector under this Agreement must be paid: (i) subject to clause 9.1(c) without deduction or set off; and (ii) by way of automatic payment to Vector's bank account, as advised by Vector to the Customer from time to time. 8.4 Any invoice which Vector issues to the Customer for charges must: (a) be a valid tax invoice for GST purposes (b) show clearly the period covered by the invoice and the basis on which the amount payable has been calculated. 8.5 Any charges which are normally calculated on a monthly or other regular basis will be apportioned on a daily basis to cover any broken invoicing period under this Agreement. 8.6 Where any amount falls overdue by either part ("First Party") under this Agreement (otherwise than for Manifest Error) then, without prejudice to any other rights under this Agreement or otherwise, the First Party will, on demand, pay interest on that amount from the due date for payment until the date of payment of that amount. Interest will accrue on a daily basis at the rate per annum equal to 5% above the Interest Rate and will be capitalised every 30 days.	15.1 Guarantee 15.1 The Customer agrees that it will, if required to do so by Vector, procure a guarantor to guarantee payment of the Charges on the terms of the guarantee set out in Section 6 of Schedule 1. Section 6. Form of Guarantee Not applicable.

Prescribed term (c)iv	2.4.17 (1)	2.4.17 (2)
<p>Specify, determine, or provide for the determination of the EDB's obligations and responsibilities (if any) to consumers in the event that the supply of electricity lines services to consumers is interrupted</p>	<p>The electricity supply capacity (in kVA) of the assets used for the purposes of conveying electricity under the contract at the ICP if a consumer or at the point the electricity is supplied to any person</p>	<p>The voltage at which the electricity is to be supplied or conveyed under the non - standard contract</p>
<p>3.2 In providing the Network Services, Vector will:</p> <p>(a) Comply with Good Industry Practice (b) Comply with Performance Standards</p> <p>3.3 Vector does not warrant that the conveyance of electricity on the Distribution Network will be continuous or fault-free.</p> <p>6. Vector's Right to Interrupt Supply</p> <p>6.1 Notwithstanding clause 3.1, but subject to the Performance Standards, Vector may interrupt the conveyance of electricity to the Point of Connection:</p> <p>(a) to enable Vector to inspect or effect alterations, maintenance, repairs or additions to any part of the Distribution Network; (b) to avoid danger to persons or property, or to avoid interference with the regularity of efficiency of the conveyance of electricity to the Point of Connection; (c) to preserve and protect the proper working and safety of the Distribution Network or any other distribution network through which electricity is supplied to the Distribution Network; (d) where Vector reasonably anticipates that due to circumstances outside of its reasonable control, the supply of electricity or any capacity to any Point of Connection is or will be reduced, impaired or interrupted; (e) for any other purpose which, in Vector's reasonable opinion, having regard to Good Electricity Industry Practice, requires the interruption or reduction in the conveyance of electricity; (f) if the supply of electricity to the Grid Exit Point is, or will be, reduced, impaired or interrupted; (g) to allocate electricity where there is insufficient electricity to fully satisfy the demands of all customers whose premises are connected to the Distribution Network; (h) upon instructions from any Transmission Service Provider or any central or local government or statutory authority, or as a result of an action by any Transmission Service Provider under any agreement between Vector and that Transmission Service Provider; or (i) in response to an event of Force Majeure.</p> <p>and, wherever possible, Vector shall use reasonable endeavours to provide the customer with as much advance warning of such interruption as is practicable in the circumstances. If requested by the Customer following receipt of advanced warning of the interruption from Vector, Vector will take into the account the hours of operation of the Customer's [premises] in its decision to allocated electricity under paragraph 6.1(g) above. Where such prior notice is not possible, Vector will notify the Customer of such interruption as soon as practicable after the interruption has commenced.</p> <p>Schedule 1 : Part 5. i) Performance Standards</p> <p>Distribution Network user Enquiries. Vector will provide a 24-hour helpdesk, general enquires and fault reporting service to the Customer on a phone number provided by Vector from time to time. General Inquires Ph 303 0626 Faults Ph: 0508 832 867</p> <p>Planned maintenance: Where Vector plans to undertake maintenance on the Distribution Network that requires an interruption to the supply of electricity to any Point of Connection, Vector will notify the customer either directly, or via the Customer's Retailer in writing to that effect, so that the Customer will receive at least 4 working days notice prior to the interruption.</p> <p>Restoration times: In the event of an unexpected interruption to the supply of electricity Vector plans its resources in order to restore supply to most customers within 3 hours; however events outside Vector's control may influence this time frame and Vector accepts no liability for failure to restore supply within such time frame. For instance, heavy traffic, multiple concurrent outages due, typically to inclement weather conditions, outages on networks not owned by Vector which affect Vector network or outages on remote areas of the network or emergency services preventing access.</p> <p>Where restoration takes over three hours Vector will provide the Customer with a written explanation for the extended restoration time frame if requested by the Customer.</p> <p>ii) Additional Service Details</p> <p>Load Control: Vector operates either a pilot wire or ripple signal load control system on its networks. Should the Customer wish to utilise Vector's load control signal for any other purpose then the Customer must first make appropriate arrangements with Vector. Additional Charges may apply.</p> <p>Disconnection for Customer's Demand in excess of Supply Capacity: If the Customer's Demand exceeds the Supply Capacity at any time, Vector may, at its discretion, disconnect the Customer and/or require the Customer to insert at the Customer's cost load limiting devices as specified by Vector for the purposes of limiting the Customer's Demand so as not to exceed the Supply Capacity. Vector may require payment of the Excess Demand Charge described in section 4B above, whether or not it exercises any other right arising pursuant to this clause.</p>	<p>6,500kVA</p>	<p>11,000v</p>
<p>3.2 In providing the Network Services, Vector will:</p> <p>(a) Comply with Good Industry Practice (b) Comply with Performance Standards</p> <p>3.3 Vector does not warrant that the conveyance of electricity on the Distribution Network will be continuous or fault-free.</p> <p>6. Vector's Right to Interrupt Supply</p> <p>6.1 Notwithstanding clause 3.1, but subject to the Performance Standards, Vector may interrupt the conveyance of electricity to the Point of Connection:</p> <p>(a) to enable Vector to inspect or effect alterations, maintenance, repairs or additions to any part of the Distribution Network; (b) to avoid danger to persons or property, or to avoid interference with the regularity of efficiency of the conveyance of electricity to the Point of Connection; (c) to preserve and protect the proper working and safety of the Distribution Network or any other distribution network through which electricity is supplied to the Distribution Network; (d) where Vector reasonably anticipates that due to circumstances outside of its reasonable control, the supply of electricity or any capacity to any Point of Connection is or will be reduced, impaired or interrupted; (e) for any other purpose which, in Vector's reasonable opinion, requires the interruption or reduction in the conveyance of electricity; (f) if the supply of electricity to the Grid Exit Point is, or will be, reduced, impaired or interrupted; (g) to allocate electricity where there is insufficient electricity to fully satisfy the demands of all customers whose premises are connected to the Distribution Network; (h) upon instructions from any Transmission Service Provider or any central or local government or statutory authority, or as a result of an action by any Transmission Service Provider under any agreement between Vector and that Transmission Service Provider; or (i) in response to an event of Force Majeure.</p> <p>and, wherever possible, Vector shall use reasonable endeavours to provide the customer with as much advance warning of such interruption as is practicable in the circumstances. Where such prior notice is not possible, Vector will notify the Customer of such interruption as soon as practicable after the interruption has commenced.</p> <p>Schedule 1 : Part 5. i) Performance Standards</p> <p>Distribution Network user Enquiries. Vector will provide a 24-hour helpdesk, general enquires and fault reporting service to the Customer on a phone number provided by Vector from time to time. General Inquires Ph 303 0626 Faults Ph: 0508 832 867</p> <p>Planned maintenance: Where Vector plans to undertake maintenance on the Distribution Network that requires an interruption to the supply of electricity to any Point of Connection, Vector will notify the customer either directly, or via the Customer's Retailer in writing to that effect, so that the Customer will receive at least 4 working days notice prior to the interruption.</p> <p>Restoration times: In the event of an unexpected interruption to the supply of electricity Vector plans its resources in order to restore supply to most customers within 3 hours; however events outside Vector's control may influence this time frame and Vector accepts no liability for failure to restore supply within such time frame. For instance, heavy traffic, multiple concurrent outages due, typically to inclement weather conditions, outages on networks not owned by Vector which affect Vector network or outages on remote areas of the network or emergency services preventing access.</p> <p>Where restoration takes over three hours Vector will provide the Customer with a written explanation for the extended restoration time frame if requested by the Customer.</p> <p>ii) Additional Service Details</p> <p>Load Control: Vector operates either a pilot wire or ripple signal load control system on its networks. Should the Customer wish to utilise Vector's load control signal for any other purpose then the Customer must first make appropriate arrangements with Vector. Additional Charges may apply.</p> <p>Disconnection for Customer's Demand in excess of Supply Capacity: If the Customer's Demand exceeds the Supply Capacity at any time, Vector may, at its discretion, disconnect the Customer and/or require the Customer to insert at the Customer's cost load limiting devices as specified by Vector for the purposes of limiting the Customer's Demand so as not to exceed the Supply Capacity. Vector may require payment of the Excess Demand Charge described in section 4B above, whether or not it exercises any other right arising pursuant to this clause.</p>	<p>3200kVA</p>	<p>11000v</p>

<p>Prescribed term (c)iv</p> <p>Specify, determine, or provide for the determination of the EDB's obligations and responsibilities (if any) to consumers in the event that the supply of electricity lines services to consumers is interrupted</p>	<p>2.4.17 (1)</p> <p>The electricity supply capacity (in kVA) of the assets used for the purposes of conveying electricity under the contract at the ICP if a consumer or at the point the electricity is supplied to any person</p>	<p>2.4.17 (2)</p> <p>The voltage at which the electricity is to be supplied or conveyed under the non - standard contract</p>
<p>3.2 In providing the Network Services, Vector will:</p> <p>(a) Comply with Good Industry Practice (b) Comply with Performance Standards</p> <p>3.3 Vector does not warrant that the conveyance of electricity on the Distribution Network will be continuous or fault-free.</p> <p>6. Vector's Right to Interrupt Supply</p> <p>6.1 Notwithstanding clause 3.1, but subject to the Performance Standards, Vector may interrupt the conveyance of electricity to the Point of Connection:</p> <p>(a) to enable Vector to inspect or effect alterations, maintenance, repairs or additions to any part of the Distribution Network; (b) to avoid danger to persons or property, or to avoid interference with the regularity or efficiency of the conveyance of electricity to the Point of Connection; (c) to preserve and protect the proper working and safety of the Distribution Network or any other distribution network through which electricity is supplied to the Distribution Network; (d) where Vector reasonably anticipates that due to circumstances outside of its reasonable control, the supply of electricity or any capacity to any Point of Connection is or will be reduced, impaired or interrupted; (e) for any other purpose which, in Vector's reasonable opinion, having regard to Good Electricity Industry Practice, requires the interruption or reduction in the conveyance of electricity; (f) if the supply of electricity to the Grid Exit Point is, or will be, reduced, impaired or interrupted; (g) to allocate electricity where there is insufficient electricity to fully satisfy the demands of all customers whose premises are connected to the Distribution Network; (h) upon instructions from any Transmission Service Provider or any central or local government or statutory authority, or as a result of an action by any Transmission Service Provider under any agreement between Vector and that Transmission Service Provider; or (i) in response to an event of Force Majeure.</p> <p>and, wherever possible, Vector shall use reasonable endeavours to provide the customer with as much advance warning of such interruption as is practicable in the circumstances. If requested by the Customer following receipt of advanced warning of the interruption from Vector, Vector will take into account the hours of operation of the Customer's [premises] in its decision to allocated electricity under paragraph 6.1(g) above. Where such prior notice is not possible, Vector will notify the Customer of such interruption as soon as practicable after the interruption has commenced.</p> <p>Schedule 1 : Part 5. i) Performance Standards</p> <p>Distribution Network user Enquiries. Vector will provide a 24-hour helpdesk, general enquires and fault reporting service to the Customer on a phone number provided by Vector from time to time. General Inquires Ph 303 0626 Faults Ph: 0508 832 867</p> <p>Planned maintenance: Where Vector plans to undertake maintenance on the Distribution Network that requires an interruption to the supply of electricity to any Point of Connection, Vector will notify the customer either directly, or via the Customer's Retailer in writing to that effect, so that the Customer will receive at least 4 working days notice prior to the interruption.</p> <p>Restoration times: In the event of an unexpected interruption to the supply of electricity Vector plans its resources in order to restore supply to most customers within 3 hours; however events outside Vector's control may influence this time frame and Vector accepts no liability for failure to restore supply within such time frame. For instance, heavy traffic, multiple concurrent outages due, typically to inclement weather conditions, outages on networks not owned by Vector which affect Vector network or outages on remote areas of the network or emergency services preventing access.</p> <p>Where restoration takes over three hours Vector will provide the Customer with a written explanation for the extended restoration time frame if requested by the Customer.</p> <p>ii) Additional Service Details</p> <p>Load Control: Vector operates either a pilot wire or ripple signal load control system on its networks. Should the Customer wish to utilise Vector's load control signal for any other purpose then the Customer must first make appropriate arrangements with Vector. Additional Charges may apply.</p> <p>Disconnection for Customer's Demand in excess of Supply Capacity: If the Customer's Demand exceeds the Supply Capacity at any time, Vector may, at its discretion, disconnect the Customer and/or require the Customer to insert at the Customer's cost load limiting devices as specified by Vector for the purposes of limiting the Customer's Demand so as not to exceed the Supply Capacity. Vector may require payment of the Excess Demand Charge described in section 4B above, whether or not it exercises any other right arising pursuant to this clause.</p> <p>Harmonics:</p> <p>1) If the harmonic emission or rapid voltage changes (light flicker) mitigation fails and creates disturbance in the supply voltage, then Vector reserves the right to disconnect the load from the network to prevent interference to normal operation of the network or operations of other customers connected to the network.</p> <p>2) If Identified that the Customer's load is breaching the harmonic and rapid voltage change (voltage fluctuation or light flicker) emission allocation limits (limits derived as per AS/NZS 61000.3.6 or AS/NZS 61000.3.7 or any subsequent amendments), then Vector will notify the Customer in writing of the breach. The Customer shall implement a suitable mitigation to Vector's satisfaction within 1 month of the notice and at the Customer's cost (including any costs incurred by Vector in resolving the breach).</p>	<p>6000kVA</p>	<p>400v</p>
<p>3.2 In providing the Network Services, Vector will:</p> <p>(a) Comply with Good Industry Practice (b) Comply with Performance Standards</p> <p>3.3 Vector does not warrant that the conveyance of electricity on the Distribution Network will be continuous or fault-free.</p> <p>6. Vector's Right to Interrupt Supply</p> <p>6.1 Notwithstanding clause 3.1, but subject to the Performance Standards, Vector may interrupt the conveyance of electricity to the Point of Connection:</p> <p>(a) to enable Vector to inspect or effect alterations, maintenance, repairs or additions to any part of the Distribution Network; (b) to avoid danger to persons or property, or to avoid interference with the regularity or efficiency of the conveyance of electricity to the Point of Connection; (c) to preserve and protect the proper working and safety of the Distribution Network or any other distribution network through which electricity is supplied to the Distribution Network; (d) where Vector reasonably anticipates that due to circumstances outside of its reasonable control, the supply of electricity or any capacity to any Point of Connection is or will be reduced, impaired or interrupted; (e) for any other purpose which, in Vector's reasonable opinion, requires the interruption or reduction in the conveyance of electricity; (f) if the supply of electricity to the Grid Exit Point is, or will be, reduced, impaired or interrupted; (g) to allocate electricity where there is insufficient electricity to fully satisfy the demands of all customers whose premises are connected to the Distribution Network; (h) upon instructions from any Transmission Service Provider or any central or local government or statutory authority, or as a result of an action by any Transmission Service Provider under any agreement between Vector and that Transmission Service Provider; or (i) in response to an event of Force Majeure.</p> <p>and, wherever possible, Vector shall use reasonable endeavours to provide the customer with as much advance warning of such interruption as is practicable in the circumstances. Where such prior notice is not possible, Vector will notify the Customer of such interruption as soon as practicable after the interruption has commenced.</p> <p>Schedule 1 : Part 5. i) Performance Standards</p> <p>Distribution Network user Enquiries. Vector will provide a 24-hour helpdesk, general enquires and fault reporting service to the Customer on a phone number provided by Vector from time to time. General Inquires Ph 303 0626 Faults Ph: 0508 832 867</p> <p>Planned maintenance: Where Vector plans to undertake maintenance on the Distribution Network that requires an interruption to the supply of electricity to any Point of Connection, Vector will notify the customer either directly, or via the Customer's Retailer in writing to that effect, so that the Customer will receive at least 4 working days notice prior to the interruption.</p> <p>Restoration times: In the event of an unexpected interruption to the supply of electricity Vector plans its resources in order to restore supply to most customers within 3 hours; however events outside Vector's control may influence this time frame and Vector accepts no liability for failure to restore supply within such time frame. For instance, heavy traffic, multiple concurrent outages due, typically to inclement weather conditions, outages on networks not owned by Vector which affect Vector network or outages on remote areas of the network or emergency services preventing access.</p> <p>Where restoration takes over three hours Vector will provide the Customer with a written explanation for the extended restoration time frame if requested by the Customer.</p> <p>ii) Additional Service Details</p> <p>Load Control: Vector operates either a pilot wire or ripple signal load control system on its networks. Should the Customer wish to utilise Vector's load control signal for any other purpose then the Customer must first make appropriate arrangements with Vector. Additional Charges may apply.</p> <p>Disconnection for Customer's Demand in excess of Supply Capacity: If the Customer's Demand exceeds the Supply Capacity at any time, Vector may, at its discretion, disconnect the Customer and/or require the Customer to insert at the Customer's cost load limiting devices as specified by Vector for the purposes of limiting the Customer's Demand so as not to exceed the Supply Capacity. Vector may require payment of the Excess Demand Charge described in section 4B above, whether or not it exercises any other right arising pursuant to this notice</p>	<p>6000kVA</p>	<p>400v</p>